



rmk-the experts FZ LLC

Trainers • Consultants • QMS & HACCP Developers

Company Profile

2006

DUBAI-UAE



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About **rmk**-the experts



Located in the region's hub of knowledge "*Dubai Knowledge Village*", **rmk**-the experts is a unique training and consultancy services company, established with the aim of helping Food Production and Processing organizations as well as Hospitality Institutions enhance their work practices and business results.

We strive to support organizations and professionals in business, government, and civil society - aiming to enhance systems, develop business opportunities, and ensure access to safe and healthy life.

Drawing on several decades of professional expertise and scientific knowledge; **rmk**-the experts developed long-term partnership with its clients. Our services are a careful blend of best-practice and cutting-edge solutions that are expertly customized to suit each individual client's needs. From carefully integrated solutions to highly specialized technical skills, our range of services will help improve your business results.

Our expertise will add value to your organization through:

- Professional Specialized Food Safety and Hygiene Training
- Feasibility Studies
- Consultancy Services - QMS
- HACCP Consulting and Certification

A word about **the director**



Dr. Rafiq Al Khatib

Rafiq Al Khatib has more than 20 years experience in the diversified business activities of which more than 10 are in top managerial positions with some of the largest investment groups in the field. His area of expertise focused on **Food Business Development** throughout the world especially within the Middle East & North Africa.

A firm believer in the benefits and applications of quality management; Dr. Rafiq is an active member of the **Dubai Quality Group, the American Society for Quality**, an **IRCA** certified auditor in **Quality Management Systems and HACCP - Food Safety Systems**, and has contributed as a lecturer and trainer to numerous regional educational institutes including the *University of Wollongong* in Dubai, UAE University and Ajman Science and Technology University.

Rafiq founded rmk-the experts to become the launch pad from which he may share his vision and extensive experience with regional organizations in different businesses. *"After 20 years in the field; I have reached a point where I need to actively contribute to a wider range of organizations and businesses as a consultant; I am able to share my expertise with a much larger audience"*.

Our Mission



To meet clients' needs, rmk-the experts takes an integrated approach to training & workshops, consultancy services, and knowledge management, combined to optimize organizational and individual learning.

Our Vision



To become the leading educators and consultants in the region, by creating and sustaining a long-term partnership with our clients and by providing the highest quality business solutions.

Our Services



- Professional Specialized Training Programs (Approved from Dubai Municipality)
- Quality Management Systems Training Programs
- Consultancy Services (Approved from Dubai Municipality)
- Quality Management Systems (QMS) Developers
- HACCP Systems Consultants & Developers (Approved from Dubai Municipality)
- Re-engineering
- Feasibility Studies

Professional Training

rmk-the experts is the leading provider of professional training designed to help the Agri-investment corporates achieve optimum performance levels. Some of the top-quality specialized training courses we offer in the following fields:

HACCP Systems

- HACCP Awareness Course
- HACCP Internal Audit Course
- HACCP Implementation in Food Services & Catering

Quality Management Systems

- ISO 9001:2000 Awareness Seminar
- ISO 9001:2000 Internal Audit Course
- ISO 22000:2005 Auditor/Lead Auditor Course (IRCA)
- ISO 9001:2000 Lead Auditor Course
- ISO 14000: Environmental Management
- ISO /ICE 1725: Quality Management System in Laboratory

Food Hygiene & Safety

- Food Hygiene (Basic, Intermediate, & Advanced)
- Pest Management
- Handling Hazardous Materials
- Biosecurity in the Food Services & Industry
- Food Additives & Coloring Agents

Municipal Training Programs

- Biosecurity
- Pesticides and its health & environmental impact
- Effective Pest Control in food Facilities
- Municipal Food Inspection
- Food Industries Auditing
- Food Facilities Interrelation with the Environment
- Zoonotic Diseases
- Organic Agriculture

Quality Management Systems



rmk-the experts is a company founded and supported by a team of quality management consultants and auditors worldwide. We offer a complete set of management development and training services including the ISO 9000, ISO 14000, ISO 65 (Organic Agri) and HACCP systems.

Why QMS is so important?

QMS has become the key national and international credibility for every organization and institute including the public and private sectors and encompassing such a wide range of sectors from schools to manufacturing companies.

In today's global business environment, Quality of products and services cannot be compromised. QMS is not achieved coincidentally; it is only earned by applying standards at work.

rmk-the experts helps you apply them.

Consultancy



Backed with one of the most internationally recognized team of experts, **rmk**-the experts links education and training to the accumulated expertise of its trainers, production managers & consulting staff in the following fields:

- Developing Food Catering Facilities
- Food Services Improvement Techniques
- HACCP Consultation
- Market Studies and Marketing Plans
- Operational Trouble Shooting

Our Portfolio





Ministry of Agriculture, Dubai



Abu Dhabi Food Control Authority, UAE



بلدية عجمان
AJMAN - MUNICIPALITY



SWASCO FOODS L.L.C.

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